VENABLE ®

Creating a Legally Sound Employee Relationship

SAIS annual conference 2011 caryn pass and heather broadwater





Points of Legal Exposure

The Hiring Process

Recruiting and selecting the best candidate for the job

Entering the Employment Relationship

 Making an offer to, negotiating with, and entering into an employment relationship with the selected candidate

Supervising and monitoring the Employee

Obligation to monitor the employee's behavior and performance

Termination Process

Ending the employment relationship by mutual or unilateral decision





Relevant Federal Laws

- Title VII of the Civil Rights Act
- The Pregnancy Discrimination Act
- The Equal Pay Act
- The Age Discrimination in Employment Act
- The Americans with Disabilities Act





Title VII of the Civil Rights Act

Discrimination

- Disparate Treatment
- Disparate Impact
- Prima Facie case required

Harassment

- Quid Pro Quo
- Hostile Work Environment
- Not a General Civility Code





The Pregnancy Discrimination Act

- Prohibits discrimination on the basis of pregnancy and pregnancy-related conditions
 - Amendment to Title VII
 - Check state law
- Covers all areas of employment
- Applies to private employers with 15 or more employees
- Common issues
 - Timing of discipline / termination decisions
 - Leave





Age Discrimination in Employment Act (ADEA)

- Prohibits discrimination on the basis of age against any individual who is 40 years of age or older
 - Check state and local laws may protect < 40 years
- Applies to employers with 20 or more employees
- Covers all aspects of employment
- Common issues:
 - Hiring / Promotions
 - Benefits
 - Terminations / Severance Agreements





Americans with Disabilities Act (ADA)

- Prohibits discrimination against qualified individuals with disabilities in employment
- Requires Reasonable Accommodation
 - Including the hiring process
- Applies to private employers with 15 or more employees
- Covers all areas of employment





Hiring Process

Goals

- Find the Best Candidate to Fill the Position
 - Faculty/staff as selling point for institution
 - Consistent with mission and culture
- Minimize Unhealthy Turnover
 - Costly
 - Lack of consistency to parents and students
 - Affects reputation in the teaching world





Hiring Process

Potential Claims

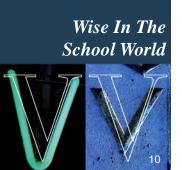
- Negligence (Hiring/Retention/Supervision)
 - Student/employee/other was harmed because school failed to meet its duties to screen, monitor, and supervise
- Discrimination/Failure to Hire
 - Applicant was not hired because of membership in protected category
- Failure to Accommodate
 - Applicant was not given fair opportunity to compete for job because disability was not reasonably accommodated
- Fraudulent Inducement/Misrepresentation
 - School failed to deliver on promises to applicant, who left secure job or passed opportunity based on promises





Negligence

- Responsibility to create safe environment for students
 - Higher duty for schools
 - Applies to physical and psychological well-being
- Must take reasonable steps to avoid harm
 - "Had the school only____, my child would not have been harmed."
- State Obligations
 - Floor or ceiling?





Discrimination/Failure to Hire

Ensure Consistency in Hiring Process

- Everyone treated the same
 - Application completed by EVERY applicant
 - Same information collected on all
 - Same tests at each stage
- Helps show that hiring decision was based on legitimate factors and not a protected category





Failure to Accommodate

- EEO/ADA Statement
 - Informs applicants that accommodations are available
 - Tells how to request accommodation
- Offer Reasonable Accommodations
 - Interactive Process
- Avoid Assumptions Regarding Abilities
- Limit Questions to Whether Able to Do Job With or Without Reasonable Accommodation





Fraudulent Inducement/Misrepresentation

- Same Message Delivered to Every Applicant
- Avoid Making Promises
 - Describe What Is, Not What Might Be
- No BAIT and SWITCH
- No One Has a Promise of Lifetime Employment





Hiring Policy

- Develop Policy That Fits Your School
 - Be realistic
- Include a Standard Employment Application
- Do Not Include the Hiring Policy in the Handbook
 - Handbook applies to already hired
 - "Hiring Policy" is combination of operating procedure and policy





Interview Process

- Only ask questions that are relevant to the decision to hire
- Assumption is that all information collected is used
- Notes may be taken on an "interview form" or other document but not on the original application
- Make sure to train anyone that conducts interviews regarding what questions can and can not be asked
- Remember, part of the process is to get to know the applicant, which often leads to informal style and additional information – be careful





Background Checks

Reference Checks

- Make sure to conduct the same amount on each applicant that reaches a given stage
- Make certain that notes are taken of the attempts to make contacts as well as the information received, even if just name, rank, and serial number
- Listen closely to the answer
 - I can't give a reference on advice of counsel
- Consider asking others
 - Reference checker's counterpart at another school
- Ask, "is he/she eligible for rehire?"





Background Checks

- Only note information that is relevant and does not reveal protected category
 - Example of what to not record: great applicant if she didn't have so many small kids at home.





Credit Checks

- Must be job related
- Make sure to check with insurance provider to determine if it is mandatory
- New FCRA provisions
- May be limited by State law





Criminal Background Checks

- What is necessary to assure the safety of the students?
 - Is a \$45 criminal history check worth the time and money?
- Is it the basic standard of care?
- Set point in process where all applicants who reach that point will be subject to check
- Must comply with the FCRA
- Must notify the applicant
- Offense must be job related to be used as basis of employment decision
- Check against the resume to assure consistency





Internet Check

- Each applicant should be subject to a basic internet screening
- Keep result printout
- Make sure to confirm identity if information is found
- Some media coverage appears that may not be criminal but doesn't show good judgment
 - Is there any additional information the school should know that, if discovered, would cause embarrassment to the institution?





Check Offender Registries

- Some states have sexual molester offender registries
- Some are thorough some are not
- Various other web sites are on the web
- Important to consistently run and print out findings
- Often these sites track closer than the criminal records since there is a strong interest in the protection of children





Other Verifications

Education

Amazing how often applicants lie on the resume about education

Job history

 May want to do a verification of time worked, position held and salary earned.
Just to confirm

Volunteer History

 May cause more problems than solutions but has served as grounds for helpful information

Employment Authorization (I-9)

Be careful how you ask and when





Hiring Process "Rules"

- Have a hiring process that fits your culture and follow it!
- Be thorough and consistent
- Limit inquiries to relevant factors
- Don't write on the original application or resume
- Include applicant certification statement
- Conduct thorough background checks (including criminal and reference checks) following the FCRA
- Conduct an internet check
- Train interviewers, especially on questions they can/can't ask





Employment Contracts

With Written Contract

- Fixed term of service that automatically ends
- Makes us "renew the pain"
- Establishes standards of performance and behavior
- Identifies standards for termination
- Consistent with public schools

Without Written Contract

- Employee serves at-will for indefinite ongoing period
- Must take action to end employment
- Can terminate at any time with or without notice or reason*





- Employment At-Will language?
- Salary and Benefits
- Establish salary rate per pay period (or hourly rate for non-exempt), representing an annualized salary of
- Identification of Position/Duties
- Reserve the right to change, supplement, or remove assigned responsibilities at any time, at the school's discretion.
- Term of Contract
- Identify the academic year and start date, and impact on pay and insurance coverage





- Expiration and Renewal
 - Contracts should end at the termination date and the school and employee may enter a NEW contract for any following year
- Force Majeure
 - Describe the effect on the contract of a natural disaster or other catastrophe
- Termination Provisions
 - Description of terminable standards
 - Insubordination, dereliction of duties, poor performance, violations of policy and procedure
 - "Actions that would reflect discredit upon the School"
- Pay provisions





Optional Terms

- Severance
- Notice of termination
- Confidentiality
- Non-competition
- Arbitration of disputes
- Housing (especially process if employment terminates prior to end of contract)

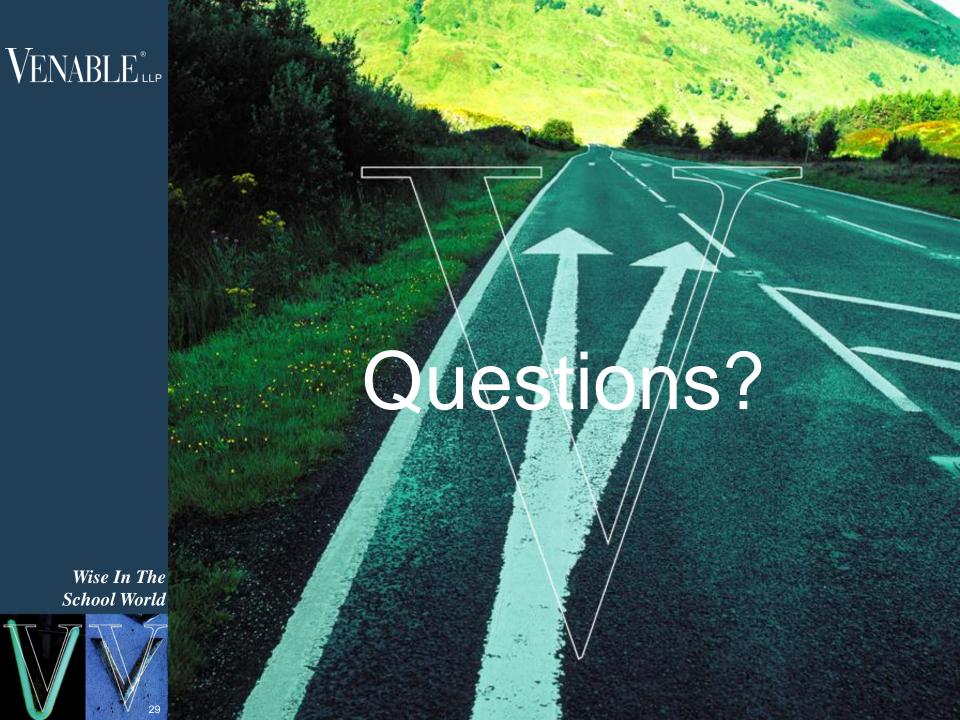




Potential Vulnerabilities

- Employee's voluntary termination
- Non-competition / non-solicitation
- No subsequent duty
- Standards for termination
- Inconsistencies within the contract
- Inconsistent enforcement of contract'
- Inconsistencies with handbook
- Extra "rights" created by handbook







contact information

Venable Independent School Lawyers

Caryn G. Pass, partner cpass@venable.com t 202.344.8039 f 202.344.8300

Heather J. Broadwater, associate hbroadwater@venable.com t 202.344.8042 f 202.344.8300

Grace H. Lee, associate glee@venable.com t 202.344.8043 f 202.344.8300

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