## Electronic Contracting: creating legally binding agreements

Caryn Pass, presenter NYSAIS Business Manager Conference May 2014





#### rules

- Information is power
- Fear is the enemy
- Culture is key
- Legal Exposure involves a Risk/Benefit
  Assessment
  - No such thing as Zero Risk
  - How much risk are you willing to take?
  - Belt, Suspenders, Safety Pin your shirt tails to the bottom of your briefs
- Deep Cleansing Breaths



#### overview

- What have we learned about e-contracting?
- Objective of enrollment contract
  - Collect tuition
  - Establish Rules (reporting to colleges)
  - Obtain permissions (use of photos, attend field trips)
- Benefits
  - Ease of maintenance
    - "We can't find the enrollment contract"
  - Tracking of returns much easier
  - Quicker return by parents
  - Sustainability
- Legally Enforceable Document
  - Compliance with state, federal, and common law
  - Establish AUTHENTICITY of document



#### e-contracting operations

- Policy
  - Create e-contracting process
  - Draft written policy outlining the process
  - Include ALL steps
  - Follow consistently
  - Use in court to establish authenticity of document
- Vendors who process contracts
  - Many vendors assist in process
    - Confirm process with legal counsel
  - Vendors will follow your direction
  - Care taken to confirm legal compliance
  - Red Flag if appropriate



#### elements of authenticity

- Process for access to system
  - Secure identity
- Notification and Consent to enter e-contract
- Selection and confirmation of choices
- Ability to review, modify and confirm elections
- Confirmation of school's receipt and acceptance
- School's inability to modify agreement
- Vendor, policy and process issues



#### securing identity

- identity confirmation
  - reasonable assurance access to system secure
  - log on and access process
- questions to consider
  - can school log on as parent?
  - IDs and passwords changed from year to year?
  - how are new parents given ID and password?
  - how are parents notified of the ID and password?
  - is there a method for changing the password?
  - what is the system for obtaining a new password if forgotten?
  - generated by school or third party?
  - requests for new passwords tracked?
  - how are multiple participants addressed? (require signatures by two parents, divorce and custody challenges)



#### consent to enter e-contract process

- first window after log in
- include:
  - brief description of e- contract process
  - binding legal document
  - ability to exit process
- appears on "final" agreement
- paper option
- contact information for questions
- foreign language
  - notification in multiple languages of contractual obligation
  - suggest assistance with translation



Wise In The School World

Exit OR Agreement and next step in process

### VENABLE

#### confirming selections and links

- method for confirming selections
  - Yes/no buttons
  - Accept buttons
- selection
  - required to move forward
  - appears on "final" document
- links to vendors\*
  - notification of transfer to vendor site
  - ability to recapture information in main document
  - notification when return to school's site
  - References to:
    - tuition refund plan; tuition payment vendors; financial aid awards
  - payments of deposits or first installments
    - banks or credit card companies
  - confirm process at linked sites
  - (\*RED FLAG CONFIRMATION)

#### review and modification prior to submission

- ability to review and modify prior to final submission
  - like amazon purchase
- provide complete draft document
  - all information including linked sites
- ability to modify any and all selections
- identify areas not completed
  - all sections must be completed prior to final submission
- prevent modification of fixed terms
  - name of student, tuition amount, grade, school year

Wise In The

School World

• Exit or Proceed to execution of Agreement

#### execution of document

- before execution
  - encourage printing fully executed agreement for records after execution
  - notification of forthcoming email confirmation
    - contact school if email not received
- include language confirming:
  - consent to enter into a binding legal document
  - information provided is true and accurate
  - compliance with all terms and conditions
  - agreement to execute by electronic means
  - execution format equivalent of official signature
  - any details related to deposit obligations
- Exit or Proceed to execution of Agreement



#### who executes

- Hot Enrollment Contract Question
- Risk Assessment
- Who signs?
  - party responsible for payment of tuition?
  - party with ability to act in behalf of child?
  - Both, all or only parent(s)?
    - Divorce, custody, single,
- Issues with signatures of multiple parties
  - separate log in
  - 2<sup>nd</sup> party can't modify existing document
  - only valid if both signatures
    - signature police
  - consent by executing party that they have authority to sign in behalf of spouse



#### following execution of agreement

- print or save copy of agreement for records
- notification of forthcoming email confirmation
  - contact school if email not received by [date/time]
- either school or vendor sends email confirmation
- email
  - confirms receipt and acceptance by school
  - confirmation if additional steps required
    - if contract contingent upon payment notice of follow up email confirmation
  - attach PDF or link to location PDF stored
- school receives contract in PDF
  - school without ability to change, modify or write on agreement
- keep email as proof of confirmation of agreement



### VENABLE®

### contact information

Venable Independent School Practice

Caryn Pass cpass@venable.com t 202.344.8039 c 202.222.8026 f 202.344.8300

Heather Broadwater hbroadwater@venable.com t 202.344.8042 f 202.344.8300

wise in the school world

www.venable.com

### VENABLE

### the road ahead is bright