

ALM Virtual Corporate Counsel Managing Cybersecurity Risks and Mitigating Data Breach Damage

VENABLE LLP Attorneys at Law
Washington, DC/New York/San Francisco/Los Angeles/Baltimore/Virginia/Delaware
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ALM Virtual Corporate Counsel

Panelists for Managing Cybersecurity Risks and Mitigating Data Breach Damage



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Ari Schwartz
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(NHTSA)





Co-Chair Telecom

Agenda

Welcome and Introduction of Speakers

Jamie Barnett

Overview of Cybersecurity Liability and Risks

Jamie Barnett

Risk Mitigation for Data Security and Privacy

Milo Cividanes

Sector Case Study: Automotive Connectivity Risk Mitigation

David Strickland

How Does This Affect Me?

Jamie Barnett

How Adoption of the Cybersecurity Framework Will Affect You Special Guest: Ari Schwartz

Discussion, Questions and Answers





Rear Admiral USN (Retired)
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Liability from Cyber Attacks

- Depending on the type of attack, victims may be subject to:
 - Third-party liability:
 - Claims alleging negligence
 - Contract claims
 - Shareholder suits
 - Enforcement actions
 - First-person liability:
 - Business losses
 - Loss of share value
 - Remediation costs (identity protection, card replacements, PR expenses, etc.)





Jamie Barnett
Rear Admiral USN (Retired)
Co-Chair Telecom

Is There a Cyber Standard of Care?

- Some courts have indicated willingness to hold cyber victims liable to consumers for breaches where security practices were not reasonable
 - Obstacles do still exist, e.g. legal standing and "economic loss" rule
- FTC unfairness-based enforcement actions can serve as indicators of unreasonable practices
- The NIST Framework is being closely scrutinized to see if it becomes the "gold standard" for all companies
 - See, e.g., Shames-Yeakel v. Citizens Financial Bank, 677 F.Supp.2d 994, 994 (N.D. III. 2009).
 - At least one court dealing with a data breach lawsuit determined that failure to use "industry-standard encryption" was grounds for allegation of failure to provide reasonable data security measures
 - Recent PWC report found 29% of respondents had already implemented NIST CF and 25% said adoption was a future priority



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Is There a Cyber Standard of Care?

Cybersecurity Framework does not provide a safe harbor, but adoption could provide evidence of diligence and care to follow best practices

Kelly Welsh, General Counsel Department of Commerce

(to Chamber of Commerce and ITIC)

Cybersecurity Framework may be a defense to liability suits

Toward a Global Cybersecurity Standard of Care? Exploring the Implications of the 2014 NIST Cybersecurity Framework on Shaping Reasonable National and International Cybersecurity Practices

TEX. INT'L L.J., forthcoming (2015)
Scott Shackleford et al.





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Risks to Data Security and Privacy

- Three Elements of an Attack:
 - Source
 - Target
 - Impact





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Source: Four Horsemen of the "Cybocalypse"



Rogue/Disgruntled



"Hacktivist"



Advanced Persistent Threat



Organized Crime





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Target

- Financial data
 - PII
 - Payment card data
 - Identifying data
- Intelligence
 - IP
 - Attorney-Client
 - R&D
 - Military Secrets
- Other
 - Destruction/disruption/leaks





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Impact

- Direct Financial Costs
- Reputational Damage
- Government Fines/Regulatory Oversight
- Class Actions





Milo Cividanes Co-Chair Privacy and Data Breach

Risk Mitigation for Data Security and Privacy

- Elevating
 - Boardroom responsibility; Enterprise-wide approach
- Understanding
 - Identify data assets
 - Review organizational governance
- Securing
 - Vendor controls
 - Penetration testing and other measures
 - Incident Response Plan





David L.
Strickland
Partner & Former
Administrator of NHTSA,
Department of Transportation

Automotive Connectivity Landscape

- Past 10 years
 - Navigation
 - Telecommunication integration
- Where we are today
 - Advanced telematics
 - Crash avoidance technologies
- On the horizon
 - Connected vehicles
 - Self-driving





David L.
Strickland
Partner & Former
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Department of Transportation

Automotive Connectivity Risk Vectors

- Streaming services and customization
- Remote access via mobile apps
- V2I (vehicle to infrastructure)
- V2V (vehicle to vehicle)





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Impact Potential

- Physical harms
 - Personal injury
 - Property damage
- Data security and confidentiality
 - Theft of PII and location data
 - Identity theft
- Data integrity loss
 - Product reliability
 - Data accuracy





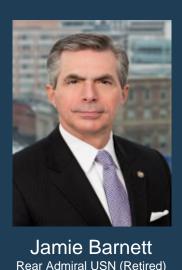
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Automotive Connectivity Risk Mitigation

- Industry self-regulation
- Automotive Information Sharing and Analysis Center (ISAC)
- Drive cybersecurity requirements throughout the supply chain
- Potential new regulations for software and electronic systems



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How Does This Affect Me?

What Should I Do About It?

- Perform a self-assessment and gap analysis to identify areas needing improvement prior to approaching insurers
- Develop and regularly test a cybersecurity incident response plan
- Hire outside consultants to provide objective vulnerability assessments
- Hire outside counsel first, and have them engage all other contractors and conduct all internal investigations to ensure attorney-client privilege



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Ari Schwartz
Senior Director,
Cybersecurity,
National Security Council

How Adoption of the Cybersecurity Framework Will Affect You And the Cybersecurity Road Ahead

Ari M. Schwartz is the Senior Director for Cybersecurity on the U.S. National Security Council Staff at the White House

Former Director for Cybersecurity, Privacy, Civil Liberties and Policy at the White House

Former Senior Advisor for technology policy for the U.S. Secretary of Commerce

Former Internet Policy Advisor at the National Institute of Standards and Technology

Former Vice President and Chief Operating Officer for the Center for Democracy & Technology (CDT) and served as Deputy Director

Received the RSA Conference Award for Excellence in Public Policy and the Online Trust Alliance Award for Excellence in Public Policy





Discussion, Questions and Answers



Ari Schwartz Senior Director, Cybersecurity White House



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