

## VENABLE \*

Don't Get Burned: Five Common Wage & Hour Mistakes Restaurant and Food Service Employers Are Still Making

International Restaurant & Foodservice Show of New York

# Why do Wage-and-Hour Trouble Restaurant and Foodservice Employers?



- Tipped Employees
- Variable Work Schedules / Overtime Pay
- Higher Employee Turnover
- Industry Profit Margins
- Mandatory Uniforms
- Recordkeeping Difficulties

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## Overview of Today's Five Topics



- 1) Paid Sick Leave in New York City and Other Areas
- 2) Overtime Wages and Exemptions
- 3) Tip Credits and Other Minimum Wage Issues
- 4) Recordkeeping Obligations
- 5) Uniform Pay Rules

#### Paid Sick Leave



#### Overview:

- Employers with five or more employees who are employed in NYC more than 80 hours in a calendar year
- Employees accrue one hour of sick leave for every 30 hours worked, up to a maximum of 40 hours per year
- Paid sick leave accrues immediately, but employees are not guaranteed the right to use leave until after 120 days from hire

### Paid Sick Leave (cont.)



- Problem Areas for Employers:
  - Notice requirements \$50 penalty per employee
  - Employers must either pay employees for unused paid sick leave at the end of the year or permit them to carry over the time into the subsequent year
  - Written policy now required
  - No retaliation
  - No medical documentation required until absent for <u>more than</u> three consecutive days

## Overtime Wages and Exemptions



#### • Overview:

- Unless exemption applies,  $1 \frac{1}{2}$  times regular rate of pay for work in excess of 40 hours per week
- Most exemptions subject to two-part test
  - 1. The employee's primary duties
  - 2. Whether the employee is paid an adequate <u>salary</u>
- Executive and administrative exemptions most common for the industry

### Overtime Wages and Exemptions (cont.)



- Problem Areas for Employers:
  - Salary requirement \$675/week in New York; soon to be higher under federal law
  - Refusing to pay unauthorized overtime
  - No written job descriptions
  - Six-year recordkeeping requirement



## Tip Credits and Other Minimum Wage Issues



#### Overview:

- New minimum wage on December 31, 2015:
  - \$9.00 for non-tipped employees
  - \$7.50 for tipped employees in hospitality industry
- Pay rate notices and minimum tip earnings required for tip credit eligibility
- Extra hour of minimum wage pay for spread of hours greater than 10 hours in a workday



## Tip Credits and Other Minimum Wage Issues (cont.)



- Problem Areas for Employers:
  - No <u>contemporaneous</u> time and pay records
  - Missing or incomplete pay rate notices or wage statements → barred from claiming tip credit
  - Tip credit improperly claimed for non-tipped work (a.k.a. the "80/20 rule")

## Recordkeeping Obligations



#### Overview:

- Pay rate notice at time of hire (and revised notice issued within 7 days if any changes implemented)
- Wage statement with each payment of wages
- Documents in employee's primary language
- Contemporaneous time and pay records
- Notice of leave policies; e.g., sick, vacation, personal leave

## Recordkeeping Obligations (cont.)



- Problem Areas for Employers:
  - Six-year recordkeeping requirement in New York
  - Failure to keep tip-pooling records
  - Rebuttable presumption that employee's claimed work hours and pay is true if incomplete recordkeeping
  - Lack of signed handbook acknowledgement form
  - No receipts for cash payments to employees

## Uniform Pay Requirements



#### Overview:

- If an employer requires a uniform, it typically must bare responsibility for providing and cleaning the uniform
- Employers may either clean the uniform themselves or pay employees for the cost of cleaning

Over 30 hours/week: \$11.20

Over 20 to 30 hours/week: \$8.85

• 20 hours or less/week: \$5.35

## Uniform Pay Requirements (cont.)



- Tips for Avoiding Extra Pay for Uniforms:
  - Mandatory uniforms vs. Dress codes
  - Removable nametags with company logos
  - Laundry on premises
  - Provide sufficient number of "wash and wear" uniforms based upon average weekly work days





## Questions?



Nicholas M. Reiter, Esq. Venable LLP nmreiter@Venable.com 212.370.6296

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