Trade Secret Misappropriation for Nonprofits

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Trade Secret Misappropriation: Legal Framework

State Law

- 49 states, variations on Uniform Trade Secret Act (UTSA)
- New York, common law

Federal Law

- Defend Trade Secrets Act (DTSA), 2016
 - Pre-2016 needed diversity or federal claim to bring in federal courts
 - Does not preempt/replace state law
 - Trade secret must be used or intended for use across state lines, and some misappropriation acts must have taken place after enactment
 - Provides for, in extraordinary circumstances, ex parte seizure to prevent propagation or dissemination of the trade secret



What Is a "Trade Secret"?

- More than "confidential" information.
- <u>Information</u>, including a formula, pattern, compilation, program, device, method, technique, or process, that:
 - Derives independent <u>economic value</u>, actual or potential, <u>from not being generally known</u> to the public or to other persons who can obtain economic value from its disclosure or use; and
 - Is the subject of <u>efforts that are reasonable</u> under the circumstances to <u>maintain its</u> <u>secrecy</u>.

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Examples of Trade Secrets

- Coca-Cola formula
- Google search algorithm
- Nonprofits
 - Donor / customer / mailing lists and donation amounts
 - *N. Atl. Instruments, Inc. v. Haber*, 188 F.3d 38, 44 (2d Cir. 1999) (customer lists developed though substantial effort and kept confidential may be a trade secret, as long as not readily ascertainable).

What Is "Misappropriation" of a Trade Secret (TS)?

- (i) acquisition of a TS of another by a person who knows or has reason to know that it
 was acquired by improper means [e.g., theft or bribery]; or
- (ii) disclosure/use of a TS of another without express or implied consent by a person who
 - (A) used improper means [e.g., theft or bribery] to acquire knowledge of the TS; or
 - (B) at the time of disclosure or use, <u>knew or had reason to know</u> that his knowledge of the TS was
 - (I) derived from/through a person who had utilized improper means to acquire it;
 - (II) acquired under circumstances giving rise to a duty to maintain secrecy or limit use: or
 - (III) derived from/through a person who owed a duty to maintain secrecy or limit use; or
 - (C) before a material change of his [or her] position, knew or had reason to know
 that it was a TS and that knowledge of it had been acquired by accident or mistake.



Reasonable Measures to Protect Trade Secrets

- Fact-based inquiry: company size, trade secret value, etc.
- Guidance:
 - Identify trade secrets
 - Differentiate trade secrets from other confidential information
 - Marking?
 - Procedures / policies
 - Employees
 - Contracts / trade secret agreements / training
 - Limit access (need-to-know-basis), where possible
 - · Mark information as trade secrets?



Reasonable Measures to Protect Trade Secrets (cont.)

- · Third parties / vendors
 - Non-disclosure agreements
 - · Address access, storage restrictions, return/destruction
- Electronic storage of trade secrets
 - Thumb drives, password protected
 - Network servers
 - Security
 - Access
 - · Data download alerts

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Damages, Remedies, and Other Options

- Types of Injunctive Relief
 - Temporary restraining order
 - Preliminary injunction
 - Permanent injunction
- Burden for Injunctive Relief
 - Irreparable harm
 - Likelihood of success on the merits
 - Balancing of the equities
- Monetary Damages
 - Lost value of trade secret/confidential information
 - Lost value of investment of development
 - Disgorgement of profits

Reasonable Measures: Case Examples

- HCC Ins. Holdings, Inc. v. Flowers (N.D. Ga. 2015) (employees signing general
 confidentiality agreement not reasonable measures to maintain secrecy; trade secret
 status lost).
- Broker Genius Inc. v. Zalta (S.D.N.Y. 2017) (despite employee restrictions and antihacking safeguards, preliminary injunction denied as information provided to customers without confidentiality restrictions).
- Alzheimer's Disease Res. Ctr., Inc. [ADRC] v. Alzheimer's Disease & Related Disorders Ass'n, Inc. [ADARDA] (E.D.N.Y. 2013).
 - ADARDA and ADRC (former Long Island chapter) disaffiliated from one another.
 - ADARDA sent mailings out under the name "Alzheimer's Association Long Island Chapter"
 - Former Long Island chapter alleged misappropriation of trade secrets (donor list).
 - Trade secret misappropriation claim was dismissed because the ADRC donor list was freely shared with ADARDA; no confidentiality agreement was required.



How Does an Organization Protect Its Trade Secrets/Confidential Information?

- Confidential Information Policy:
 - Define confidential information and trade secrets
 - Broad definitions versus narrow definitions
 - National Labor Relations Act issues concerted activity
 - Reporting procedure for questions and violations
 - Incorporate the reasonable person into the policy
- Information Technology Policy
 - Access codes
 - Need-to-know basis
 - No expectation of privacy in organization e-mail or equipment
 - Trip wires



How Does an Organization Protect Its Trade Secrets/Confidential Information? (cont.)

- Employment Offer Letters/Agreements
 - "Empty briefcase" representation in writing
 - Other acknowledgments sensitivity of confidential information/trade secrets & injunctive relief
 - Arbitration or court?
 - Prevailing party attorneys' fees
 - Waiver of bond or other security
 - Re-start the clock for breaches (non-solicitation)
- Employee Training
 - Separate managers and non-managers
 - Train IT staff

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How Does an Organization Protect Its Trade Secrets/Confidential Information? (cont.)

- Former Employees:
 - Request return of information
 - Reminder letters
 - Cease and desist letters
 - Notice to new employers/competitors

What if an Organization Suspects Theft of Trade Secrets or Other Confidential Information?

- Preservation of Information
 - Remote access of devices
 - Suspension of automatic recycling
 - Preservation notices to potential custodians
- Internal Investigation
 - Review server activity
 - Interview relevant witnesses
- Outside Assistance
 - Forensic consultant for help with metadata and other information
 - Outside counsel
- Avoid Disparate Treatment

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Trade Secret Audit

- Identify / track trade secrets
- Review and modify policies / procedures, as appropriate:
 - terms of employment / employment agreements / employee training
 - access
 - third party / vendor agreements
- Review / modify IT systems and safeguards

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