## Maximizing the Value of Brands and Creative Works in Challenging Times

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## Top Five Facts on Venable's Trademark Practice



Part of a larger <u>IP "Powerhouse"</u> after merging in the Fitzpatrick Cella firm from NYC (2018) by Law360



Highly <u>ranked</u> by World Trademark Review (WTR), Chambers, Legal 500 and others: 2020 "Gold" ranking for DC team; "Global Leader"



Consistently a <u>top-10 to top-20 filer</u> of U.S. trademark applications (for approximately 20 years)



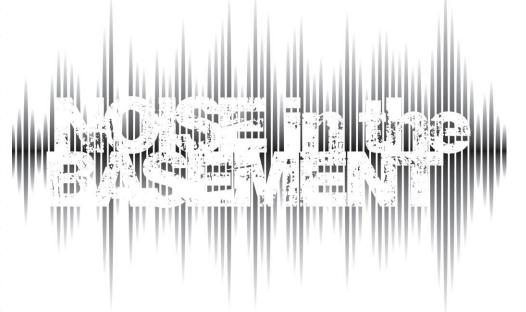
A <u>boutique-like</u> practice within a general practice firm, with offices in the mid-Atlantic, NYC, LA and San Francisco



A focus on <u>diversity and inclusion</u>: the TM practice is a leading group at Venable in this area, from co-chairs to team members

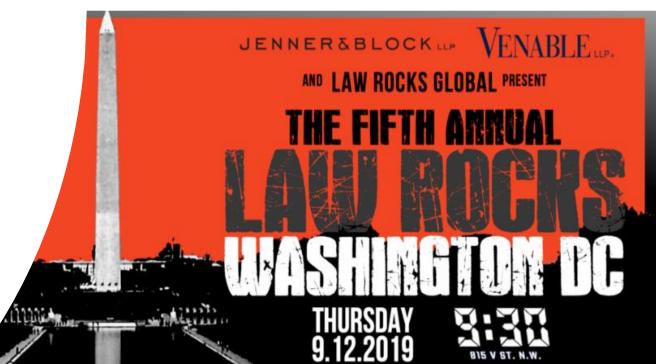


# More than Just TMs: \$80,000+ Raised for Charity!







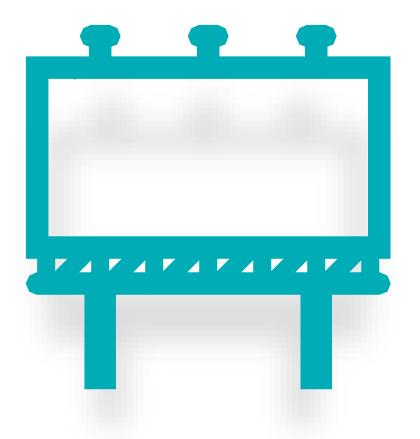


## **Quick Overview of U.S. Trademark Law**

The Rest of the World is Not too Different!

## What is a "Trademark"?

- Trademark = brand
- A trademark is something that identifies and distinguishes one provider's products or services from those of another.



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## **Types of Trademarks**

- Trademarks / Services Marks
- Collective Membership Marks
- Certification Marks
- Trade Names
- Domain Names
- Trade Dress



## **Trademark / Service Marks**

- A **Trademark / Service Mark** is a word, phrase, symbol or design, combination of these elements, sound, or scent.
- The term "trademark" is generally used to refer to <u>both</u> trademarks and service marks.









## **Collective Membership Marks**

- A **Collective Membership Mark** is used to signify goods or services provided by a member of a collective or used to signify that the person displaying the mark is a <u>member</u> of the organized collective group.
  - Virtually every association client





## **Certification Marks**

• **Certification Mark**: is used to certify geographic location, standards or that services were performed by a member of a union or other <u>organization that</u> <u>meets certain standards</u>.



Not a certification mark: most nonprofit "certification"

#### PMP<sup>®</sup>

Project Management Professional (PMP)®

The PMP is the gold standard of project management certification. Recognized and demanded by organizations worldwide, the PMP validates your competence to perform in the role of a project manager, leading and directing projects and teams.



## **Other Types of Marks**

- **Trade Name** (can become a trademark when used as a <u>brand</u> for goods or services, not just as a name)
  - A nonprofit's trade name is often also a trademark
  - National Community Pharmacists Association = NATIONAL COMMUNITY PHARMACISTS ASSOCIATION®
- **Domain Names** (can become a trademark when it is used as a <u>brand</u> for goods or services, not just as an address)
  - Booking.com is now a trademark
    - It is now possible to register **generic.com** based on acquired distinctiveness



## Other Types of Marks cont'd

- **Trade Dress** is a type of trademark it's a <u>product's design</u>, product <u>packaging</u> or <u>color</u> used for goods or services.
- May be protected if it is <u>not functional</u>
- Must prove <u>acquired distinctiveness</u> for product design and color, but not for packaging





## **Special Features of U.S. Trademark Law**

### Focus is on the Consumer

- Focus is consumer, <u>not</u> trademark owner
- Protects <u>consumer's ability to rely</u> on trademarks for information about the <u>source and quality</u> of products and services

### Common-law Rights are Respected

- Unlike the rest of the world, not a first-to-file country
- Rights are established through use of a mark in commerce and extend to the goods or services offered under the mark; registration is <u>not</u> required
- <u>Limited</u> to geographical area of use

### Applications may be Based on **Intent-to-use** and More

- Basis may also be use, foreign country registration or international registration
- Filing a federal application stating that the owner has a <u>bona fide intention</u> to use the mark
- Nationwide protection once registered, from the filing date

## We have a **Supplemental** Register



## **Trademark Infringement**

- Universal standard is "likelihood of confusion"
- Infringement occurs when a party:
  - uses a trademark that is identical or <u>confusingly similar</u> to an existing trademark, in connection <u>with highly similar products or services</u>;
  - <u>or otherwise</u> in a way that creates the impression of a <u>false</u> association, affiliation, connection, endorsement or sponsorship





## **Consequences of Trademark Infringement**

Cease and Desist Letter

-Loss of goodwill if need to rebrand

Trademark
Opposition /
Cancellation

- -Loss of registration
- -Cost is tens of thousands of dollars

U.S. Federal Court Litigation

- -Injunction on use of mark
- **-Damages** and attorney's fees: up to **treble damages**
- -Willful infringement no longer needed to get profits
- -Cost of litigation is high...



## The High Cost of U.S. Trademark Litigation

Amount of Brand Value at Risk (U.S. Dollars)	Mean (Average) Cost of Federal Court Litigation Through Discovery and Motions	Mean (Average) Cost of Federal Court Litigation Through Trial, Post- Trial and Appeal
\$1-10 Million	\$560,000	\$1,051,000
\$10-25 Million	\$909,000	\$1,786,000
More than \$25 Million	\$1,447,000	<mark>\$3,524,000</mark>

<sup>\*2019</sup> Report of the Economic Survey by the American Intellectual Property Law Association ("AIPLA Economic Survey")





## A Proven Mindset: Maximize Brand Value





## Nonprofit Trends to Maximize Brand Value After COVID

01

Moving faster to <u>jettison</u> <u>under-</u> <u>performing</u> brands

- •Cost-savings opportunity
- •Abandonment still seems at about 10%

02

Better protecting high-performing ones via licensing and registration

•Putting the nonprofit's "house in order"

03

Moving forward with rebranding and creating new brands as usual

•Trying to carve out more space in the market 04

Focusing more on distinctiveness and exclusivity in brand selection

•Trying to carve out more space in the market 05

Avoiding trademark <u>litigation</u>???

• Have risk tolerances really changed?



## The Distinctiveness Continuum Has New Meaning



Arbitrary

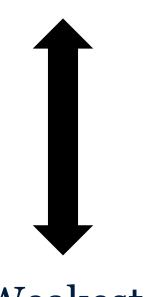
Suggestive

Descriptive

Generic

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Strongest



Weakest

No Protection

### **Fanciful or Coined Marks**

- <u>Made-up</u> terms with no meaning or translation
- Strongest and broadest protection
- Uncommon for nonprofits









Arbitrary

Suggestive

Descriptive

Generic



## **Arbitrary Marks**

- <u>Dictionary</u> word, <u>arbitrarily</u> applied
- Broad protection
- Somewhat more common for nonprofits; see arguable acronyms below









Suggestive



Generic







## **Suggestive Marks**

- Require "a moment of conscious <u>reflection</u>"
- Narrower protection
- <u>Initialisms</u> like NCPA, ITI and NCARB are common for nonprofits







Fanciful

Arbitrary



Descriptive

Generic



## **Descriptive Terminology**

- <u>Immediately describes</u> a feature, function, use, characteristic or trait of the products or services, or are surnames or are geographical locales
- Protection <u>only if acquired distinctiveness</u>
  - Supplemental Register is a backup option

Fanciful

NATIONAL COMMUNITY PHARMACISTS ASSOCIATION Arbitrary













Descriptive

Generic



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## **Generic Terms**

- No protection
- Examples: internet, aspirin, escalator
  - Nonprofit examples: association, nonprofit
- Even words that were once trademarks can become generic terms: internet, aspirin, escalator

**Fanciful** 

**Arbitrary** 

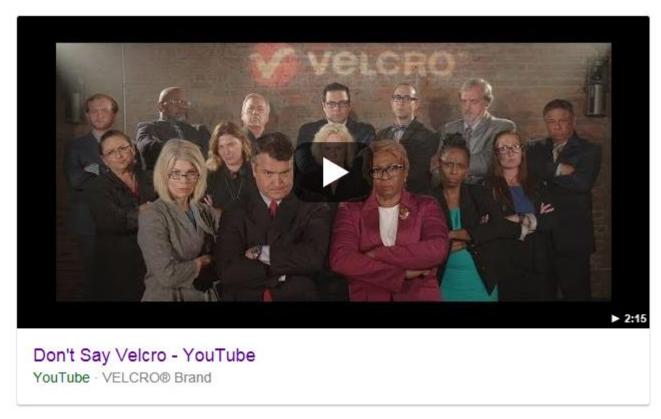
Suggestive

Descriptive





## **Get Creative!**



https://www.youtube.com/watch?v=rRi8LptvFZY



## Best-in-breed Rebranding

**More Important than Ever** 

## **Rebranding Success Stories**































#### INSIGHTS

## Protecting Employees From COVID-19 Through Connection

By Michael Stallard, Katharine P. Stallard | Wednesday, July 1, 2020







## Lessons from a Successful Rebranding



## **Prepare for Your Timeline!**

#### Searching and Clearance

- <u>Preliminary</u> searching sources include the USPTO database (uspto.gov), state trademark databases, Internet
- Most thorough option is a "<u>full" or comprehensive search</u> of registered and pending trademarks, state trademark registrations, domain names, business names and <u>common law users</u>

#### Filing for federal trademark protection

- Confers a number of benefits on the trademark holder, including but not limited to:
  - Presumption of exclusive nationwide rights
  - Trademark Office should refuse registration to any trademarks it deems confusingly similar to the trademark
- Trademark owner may recover up to triple damages and lawyer fees from an infringer
- The right to use the <u>registration symbol</u> (®) to deter infringement and trigger damages

#### Approval and issuance of registration

- Trademark application must pass examination by USPTO and survive opposition period in which third-parties may come forward to <a href="https://example.com/oppose">oppose</a> the mark
- Opposition Period in which third-parties may come forward to oppose the mark
- <u>Use</u> is required for a trademark registration to issue (some exceptions)

#### Maintenance of trademark registration rights

- Trademark registrations require <u>periodic</u> maintenance filings to show that the mark is still in use (US)
- Trademark rights can last indefinitely as long as the owner continues to use the mark



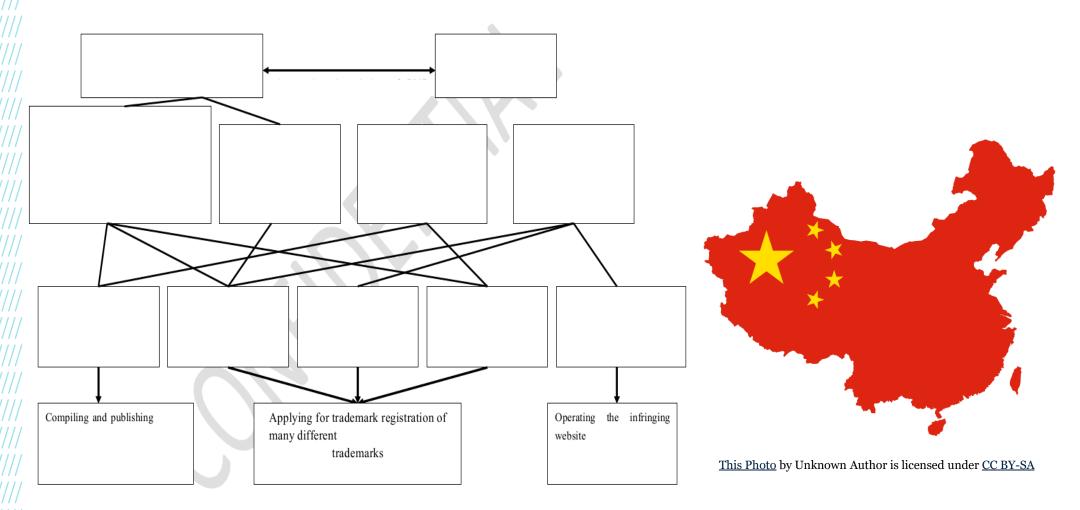
## **Think Globally**

- Search and register
  - key marks
  - in key countries
  - for key goods/services



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## The China Problem: Avoid the "Infringers' Web"





## Carefully Identify Services Like "Certification"



- A moving target from ATD's rebranding in 2014 to today
  - <u>Class 35</u>: "Business services for others being testing to determine professional competency, namely, testing, analysis, and evaluation of the level of knowledge, skills, and abilities of others in the field of
  - <u>Class 42</u>: "Testing, analysis and evaluation of \_\_\_\_\_\_ to determine conformity with established accreditation standards."
  - The USPTO has been inconsistent about respecting the service of "awarding credentials"

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## **Think Beyond the Brand**

Consider how to "brand" the field



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## Branding the Field





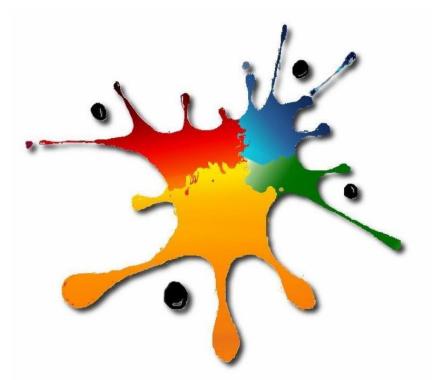
## **Think Beyond the Brand**

Remember domain names



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# Integrate Elements from House Mark into "Certification" Marks



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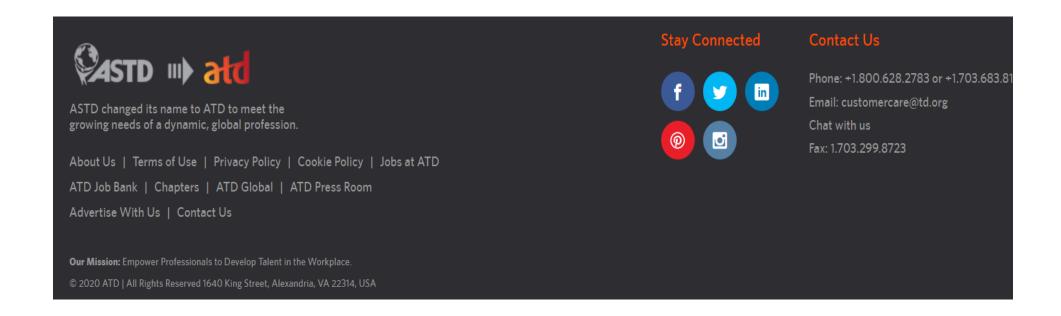


### **Don't Forget Licensing**

- The pitfalls:
  - Licenses are required for third-party use
  - Quality control is necessary
  - Don't forget chapters: check bylaws, policies and agreements
  - Failure to license can result in abandonment "naked licensing"



### **Keep the Legacy House Mark Alive**





### **Trademark Action Items**

**Maximize Brand Value** 



### **Embrace the Trademark Lifecycle**

- **Brand Audit: Analyze Portfolio** for Marks Not Already Protected and Weed Out Underperforming Brands
- Q Brand Creation & Rebranding: Focus on Distinctiveness, Availability & Exclusivity
- Brand Registration: File Applications Promptly for Key Marks, in Key Countries, for Key Goods/Services
- **Brand Process: Bridge the Gap** Between Legal and Marketing
- **Brand Use: Use** Trademarks Aggressively and Correctly
- **X** Brand Control: License Marks Properly
- **Brand Control: Police** the Registry and Marketplace



### What is a Copyright?

- Copyright protects an original work of authorship.
  - Books, music, movies, photographs, text, graphic design, art, sculpture, software, html and websites, separable design elements, architectural works.
- A copyright owner has the *exclusive* rights to:
  - **Reproduce** the work
  - To make **derivative** works of the work
  - To distribute copies of the work to the public
  - To **perform** the work publicly
  - To **display** the work publicly



### Copyright - How the Right is Established

Copyright exists as soon as the work is *fixed in a tangible medium of expression*.



- No requirement of **notice**
- No requirement of **registration** 
  - Though needed for: litigation, statutory damages, attorneys fees

### Copyright last a *long time*

- Individual: Life + 70 years
- Work Made for Hire: 95 years from its first date of publication or 120 years from its date of creation (whichever expires first).
- Public Domain?
  - Works published **before 1925**





The *creator* of the work owns the copyright in the work.

### **Except if a Work for Hire**

- *Employee*: Employer owns the copyright if employee created the work within their scope of employment
- Independent Contractor: creator owns it unless there is a written agreement signed by both parties with appropriate work for hire language and the work falls into certain statutory categories
  - "a work specially ordered or commissioned for use as a contribution to a collective work; a part of a motion picture or other audiovisual work; a translation; a supplementary work; a compilation; an instructional text; a test; answer material for a test; or as an atlas."

### **Copyright – Assignments and Licenses**

### **Assignment**

- Transfers ownership
- In writing and signed by transferor

### License

- Does not transfer ownership
- Exclusive writing and signed
- Nonexclusive can be oral
- Implied License conduct implied a right







### **Evaluating a claim**

- Own a valid copyright protectable, ownership
- *Infringed an exclusive right* reproduce, distribute, display, create derivative

### Intent is not required

- Copyright is strict liability, meaning that even without knowledge, you can be found liable
- Intent (innocent vs. willful) is impactful when determining the scope of damages

### **Damages**

- Statutory damages: up to \$150k per work infringed + attorneys' fees
- Actual damages: actual harm; or unlawful profits attributable to infringement



### Copyright – what about Fair Use?

Copying works in certain limited circumstances permitted under the fair use exception of the Copyright Act looking at four factors that are *fact specific and subjective*:

### 1. Purpose and character of the use

- commercial, nonprofit, educational use, for purposes of commentary, and/or transformative of the underlying work; parody vs satire

### 2. Nature of the copyrighted work

- including whether it is factual, fictional, creative, published

### 3. Amount & substantiality of the portion used

- quantitatively and qualitatively

## 4. The effect of the use on the potential market for, or value of, the copyrighted work

- including the market for the original and any license market



# The Current COVID Environment

- Everything is online
- Events are virtual
- Things are moving more quickly and with potentially less time to prepare

### **Copyright Exposure in a Digital Format**

### Photographs, text, and other presentation content

- **The content incorporated into your materials, including ppts, presentations, etc. must be original to the author or cleared**: licensed, other permission, or as a last resort, be relying on a fair use argument.
- This is even more important from a practical perspective: when content is online, any infringement is much easier to find; many content owners, like photographers, use reverse image searching or other software to find unlicensed use of their content.
- Copyright is a strict liability offense: if you display or make copies, you infringe, regardless of whether you had any knowledge or involvement
- Exposure can be quite high: if a work is registered, then statutory damages are available.







**Copyright: Using Images Found Online** 

Just because its online, it is not "public domain"

You still need permission to use it

### Social Media is not free to use

- Do not grab images from social media
- Get permission, preferably in writing

### **Enforcement is Common**

 Photographers and others enforcing more and litigious

Creative Commons Licenses can be tricky so be cautious

- There are different types and different requirements
- Some only non-commercial; some require credit; some otherwise limited

# Despite The Need For Speed, Be As Thorough As Usual With Your Speakers

### Speaker agreements need to be lined up and thorough

- Want the speakers to *warrant* that their materials are original to them or properly licensed
- Want the speakers and/or the agency that is acting to line up the speakers to agree to defend and indemnify any claims
- Want to *articulate the license* they grant to you and the extent of your use to the digital world, including live streaming, recording, electronic access.





## **Copyright Exposure in Digital Environment: Music**

Music licensing is a whole separate complication in a digital environment

There are two primary copyrighted works for every song: the musical composition and the sound recording.

- The **musical composition** consists of the music and any accompanying lyrics. The publishing companies commonly own the rights to the musical composition, but composers and songwriters can also hold rights.
- The **sound recording** is the specific fixed, recorded version of the musical composition and is most often owned by the record labels.

### **Music Licenses**

- Public performance license: is needed to play the song to an audience outside of small private group of friends or family. For instance, at a conference, uploading a song to your website, or broadcasting as these constitute public performances. These licenses are generally obtained through Performing Rights Organization (PROs), which license "the public performance of nondramatic works on behalf of copyright owners of such works." 17 U.S.C. 101.
- Sync license: is needed for use of the musical composition in an audiovisual format. That is, when you "synch" audio with video, such as in an advertising video or recording a presentation, you need permission from the author of the musical composition, which is usually the music publisher.
- Master use license: is needed for use of a specific pre-recorded version of a song, or the sound recording, in either an audio or visual format. For example, to use the original recording from the artist's album in a recorded video, in addition to the sync license, you also need to reobtain the license from the record label for the use of the sound recording.
- Mechanical license: is needed to physically reproduce a musical composition. For instance, to record a song and reproduce the song in audio-only format (i.e., to a streaming service, a CD, MP3, etc.), you need permission from the author of the musical composition. Usually, the author will have an agreement with a third-party mechanical license society, such as the Harry Fox Agency, through which you can request permission.





## Virtual Events and Music Licensing Considerations

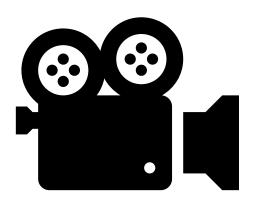
### Livestreaming as a public performance

- Your new digital "venue"
- Does your PRO license cover digital use?
- Does your platform of choice have a PRO license in place?

### **Recording the Presentations**

- If you are recording, your use now goes beyond public performance to an audiovisual recording, which likely requires a sync license from the publisher and a mechanical license from the label
- These licenses are negotiated on an individual basis with the labels and publishers
- Again, determining whether your platform has any prenegotiated licenses in place will be crucial

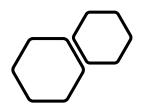




# Despite The Need For Speed, Be As Thorough As Usual With Your Platform/Venue

### Venue agreements and terms of service need to be thoroughly reviewed and understood

- Understand your options for different platforms and services, including
  - Livestream versus recorded
  - Ownership of the recordings
  - Limiting access to registrants
  - Licenses the platform may have in place, such as with PROs



## Music Use and Licensing Alternatives



You do not need permission to use songs that are in the **public domain**, because they are no longer protected by copyright. However, the public domain is not nearly as expansive as many believe.



Some musicians license their songs through **Creative Commons** with certain restrictions or credit requirements. Be sure to abide by the license requirements.



There are various companies that license a collection of music that has been **pre-cleared** for common media uses. These companies are a one-stop shop and have the authority to license every aspect of the copyrighted work.



You could consider commissioning **originally written music** with some advance planning.

### **Questions?**



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